



**TOWN OF LURAY**  
P.O. BOX 629  
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LURAY VA 22835  
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## **2019 CITIZEN SURVEY RESULTS**

The Town of Luray conducted our 2019 Citizen Survey requesting input between January 7<sup>th</sup> and January 31<sup>st</sup> in 2019 both online and paper survey forms. The Town received responses from 185 interested people.

In general, responses were very favorable for the services provided by and living in the Town of Luray.

The Town's use of Facebook seems to be the largest source of information to our residents along with our website and the Page News & Courier. Our utility bill inserts and visiting staff at Town Hall were also reported to be utilized for information about the Town.

Some survey responders requested that the Town pursue communication through texting and phone calls. The Town partners with Page County with the Code Red Emergency Notification System. Town residents can sign up for emergency notices from the Town and County at

<https://www.pagecounty.virginia.gov/173/CodeRED-Emergency-Notification-System>

Responses regarding our service provision were very positive.

A number of residents requested great use of roadside trash collection. Our Public Works staff perform regular collection of trash discarded along our major roads. We will continue to work to address roadside trash collection, as well as promote education against littering.

Some survey responders also requested greater code enforcement action against vacant properties. The Town can conduct enforcement on vacant properties that have garbage on the property or broken windows. Please feel free to contact us if you would like to report a violation to be investigated.

Ease of mobility around our Town received positive responses in the survey, as did our park system and the events conducted throughout the year. We received less positive response about growth management and listening to residents. The Town is currently updated our Comprehensive Plan, which provides a roadmap for future development and redevelopment. We would invite our residents to participate in finalizing this plan by attending a Public Information/Input Meeting at the Mimslyn Inn on Wednesday, February 27<sup>th</sup> from 7:00 pm to 8:30 pm.

Some responses inquired about our ongoing program to improve sidewalks in the community. We are working to improve accessibility throughout the Town. A summary of this program can be found at

<http://www.townofluray.com/sidewalk-project.html>

Survey respondents also gave high marks for public safety in Luray. Several survey participants did cite concerns about drugs in our community. Our Police Department has recently added our drug canine Quba to assist in addressing this problem.

## **2019 CITIZEN SURVEY RESULTS**

Job opportunities in the Town and County were cited as an area for improvements by the majority of those responding to the survey. The Town is supporting the construction of the new Lord Fairfax Community College campus off of US Highway 211 to promote job training to promote jobs for our residents. This new campus is anticipated to be opened in 2020.

The survey also indicated that respondents would like to see additional shopping and entertainment opportunities. The Town will continue to work with the Page County Economic Development Authority, the Luray/Page County Chamber of Commerce, and the Luray Downtown Initiative to pursue new business development in Luray.

We would like to thank everyone for participating in the 2019 Citizen Survey to help us make Luray a better place today and tomorrow.

# 2019 Town Survey

January 7 - January 31, 2019

## Survey Results

Responses: **185**

### Communication

	Always	Frequently	Sometimes	Never
Town Website	15	40	106	16
Facebook Page	52	77	45	7
Instagram	5	17	23	122
Linkedin	2	7	8	150
Utility Bill Inserts	39	31	44	58
Contact Town Offices	12	25	81	54
Page News & Courier	46	37	58	37
Talk with Neighbors	31	44	75	22

### Comments

Text messaging for urgent or emergency communications. People can subscribe. Not expensive if a service like twilio.com is used, but can be very expensive if specialized emergency notification services are used.

Good old fashion notice

Better posting of key info on FB and in newspaper

Twitter

Twitter

Email and texts are helpful.

RECORDED ONE CALLS

Have a representative from the town attend LPCCC Business After Hours, and other events.

Just be sure the website is always current!

Local (autopart) stores

### Town Service Provision

	Great	Meets My Expectations	Below My Expectations	No Opinion	Positive Percent
Road Maintenance	21	117	38	4	78%
Parks & Recreation	51	104	23	2	87%
Water & Sewer Utility Service	23	109	18	30	88%
Garbage Collection	17	107	33	22	79%
Utility Billing & Tax Collection	67	93	15	4	91%
Police/Public Safety	44	98	13	23	92%
Code Enforcement	18	98	30	32	79%
Overall Town Appearance	61	93	26	1	86%

### Comments

More inmate road clean ups. We have a beautiful town and the trash along the roads is awful. Put the inmates to use more!

Appearance is improving but needs to continue especially along roads leading in and out of town.

Bought a home here six years ago due to the awesome way this town is managed. I realize people complain from time to time but they really don't know how good we have it compared to some other towns/cities. Thank you.

Would like to see greater safety barriers for cars and pedestrians around bridge construction along with greater parking support for the businesses affected by the construction. Trash cans should be wider and bigger. For holidays rental of another can ridiculous. Roads are not smooth patches make roads look like lura has no money. Bad weather trucks should be out not waiting for the snow to accumulate

Trash around homes

We need more businesses to be welcome and I'm not talking another Italian restaurant or bed and breakfast place.

Found a black widow at Ralph Dean Park wooden playground last year, my toddler stepped right over top of it. Codes have gotten way too strict and seem to have become an alternative route of income along with ridiculous taxes.

Would like to see better parks and playgrounds

Some buildings, like Arts & Artisans Grill on Main St look disgusting. Owners of derelict, poorly maintained buildings need to be fined or taxed at a higher rate. This damages the town in so many significant ways.

Urgent Water begin channeled from Forest Hill to Hudson Sub needs to be addressed immediately.

Flooding at South Court needs to be addressed. Cops need to go through neighborhoods

Offering trash pickup to those outside town limits that have town water. Improve tennis court.

Offer trash pickup to residents that have town water but do not live in town limits.

Town water bills should be able to be set up for auto pay in 2019

Water and sewer are too high.

Recycling service seems to skip our pickup 1 out of 4 times. Very upsetting. We virtually stopped recycling for this reason.

I would love to have more frequent recycling.

Finish the bridge, please!

There have been times that our trash has been picked up on Thursday instead of Wednesday, not because of a holiday but because of some other reason that was not communicated with us.

Road maintenance is good, however there is a pothole on the way out of Walmart (behind Flotzees) that keeps getting bigger and harder to dodge.

Think of our "Overall Town Appearance" from the point of view of Young College students or young families, especially people of color, coming for a hike or cavern visit or to bring small kids for a day trip. Wow!!! 2 Confederate Statues ??? Confederate flags in a Christmas parade?

So many homes with garbage in yards and porches and unrepaired unpainted homes.

Please post on your website or facebook when trash is delayed due to weather or holidays

I tried to say great for police and dot would not work.

Improve accessibility along sidewalks and in parks. Park bathrooms are always filthy.

Put abandoned houses on notice to update or remove unused items from property

The roads are full of holes, and poorly repaired areas, with pavers on retainer they should be in much better shape. Parks and Rec needs to be improved with the addition of a pool and an ice rink. The original intent (or so it was to appear)

of Ralph Dean park was for the kids. It is now for profit, the kids playing ball on a Saturday have been forgotten, let them play on school nights.

People are running businesses out of their homes in residential-only areas and leaving unsightly messes of equipment in their yards that are related to these businesses. The town doesn't seem to care at all. And it's in the neighborhoods where residents pay the greatest taxes.

it is great that you can now pay online

I believe the parks that are available are maintained well but I would love to see more! A pool or splash pad, maintained sports center! As far as the appearance of the town it could be so much more! Not that it looks bad per se, but there could be so much more charm added! Lamp post down Main Street, a big gabazzo, more street festivals, add the string lights across the new bridge when it's built!

There is a need for public transportation especially for the elderly.

Recycling should be every week

So many more programs needed for our youth

Just let me know

I would prefer no convenience fee when paying with a credit/debit card for my utility bill and taxes. Are town codes actually enforced? Have seen a lot of violations. Many have been on the books for years.

Some town roads are rarely supervised by law enforcement.

Too many dilapidated buildings all over main street, too few long term rental residences, high rents for residential and commercial without commensurate employment opportunities.

It's really disappointing to see the amount of trash and litter in our town - sidewalks, streets, greenway, parks and even on Main Street. People live here and visit because of the natural beauty, but the trash and litter seems to be increasing which really puts a blight on the natural beauty. There are cigarette butts everywhere which is pretty gross to see but bad for the environment and wildlife as well. The number of fast food cups, straws, lids and bags on the ground seems never ending. There are plastic bags (ex. Grocery store bags) all over the place, in the water and stuck in weeds and trees - really a shame. One solution could be to actually enforce littering/dumping laws and to have more signage about it. Another suggestion is to educate kids in our local schools about the ugly consequences of littering.

### Town Environment

	Great	Meets My Expectations	Below My Expectations	No Opinion	Positive Percent
Ease of Driving	47	100	27	6	84%
Ease of Walking	54	91	27	7	84%
Ease of Biking	26	66	33	54	74%
Parking in My Neighborhood	44	95	10	30	93%
Parking in Downtown	20	101	50	8	71%
Town's Visual Attractiveness	54	87	35	2	80%
Quality of Life in Town	55	87	29	9	83%
Growth Management	20	84	58	17	64%
Support of Local Businesses	47	89	34	8	80%
Listening to Residents	25	80	52	22	67%
Informing Residents	27	105	36	7	79%
Access to Govt Officials	29	99	30	19	81%
Park Enjoyment	74	83	17	6	90%
Greenway Enjoyment	111	60	6	3	97%
Community Events	58	97	21	2	88%

### Comments

Trolley or other public transport needed!!!

I would like to see more options for children other than sports. There seems to be plenty of options for tourist to consume alcohol. But no options for young children who live here.

Downtown could really use a bodega (small convenience store). Would make the town an actual walkable place to live.

See previous answer

Luray has nothing. Parks don't offer enough plus always bees or other bugs bite kids. Old tires wires out at park SMH boards loose in ground at parks. People sleeping in park near library bad maintenance. Ball field takes up other park.

There could be better sidewalks in town - they have improved, but can always have more/better ones, especially with ramps to the street. Also, there isn't really anywhere safe for bikes to go since there isn't much room on the roads with street-parking, and bikes shouldn't ride on sidewalks. I would love to see bike trails all the way up both mountains on either side of 211 - that would be safer (granted that is out of the town's jurisdiction).

Has nothing going for it

Ice skating/skating would be nice

What is here for children to do?

We spend a lot of resources and time to bring in tourism. For great cause, money comes into the town that was not previously there. But, then what happens? We send it all away to Harrisonburg, Front Royal and Winchester. Because that is where majority of our residents have to go to work and shop. Our lack of infrastructure is what has caused us to get into this debt, that now the town and county try to tax it's way out of.

Would like to see updates to many of the parks

The town does an OK job of supporting local businesses but a very poor one of attracting new businesses and contributing to business development, which is particularly sad given that there are multiple overlapping (and duplicative) organizations that are supposed to be working on this-- LDI, Chamber, County Economic Development--and what is accomplished is very small.

"Meets my expectations" are primarily effected by bridge construction, additional sidewalk would be a great addition to the more of the residential areas. I would like to the encouragement to more diverse shopping and entertainment options for young person not of the drinking age.

Quality of growth and Town Growth Management and Planning both negatively impacted on score by perceived lack of push on economic development. We need jobs in Luray.

I would like to see the flooding addressed at South Court extension. Also, the flooding in Hudson Subdivision from all the water from Forest Hill.

I would like to see events held on Saturday nights during the Summer months for locals and tourist to enjoy.

Why was there so much demolition and construction of sidewalks in select areas and there are NO sidewalks in others? Sidewalks and curbs should be on every town street. Example is Wilson Avenue.

The greenway and month music events are amazing. Keep up the good work.

Can't wait for the Greenway expansion to imagination station

To meet town officials, it would have to be on the weekends.

I would not want to live anywhere else! Page County in general is beautiful. With that being said, please listen to the majority of the citizen when it comes to these solar farms. Majority says NO. One of the Confederate Statues at the Post office is just a gigantic traffic hazard. Why not find a museum that wants them? People who choose to see them can go there.

Lack of signage from 211, directing the thousands of tourists from the Shen Natl Park to the Caverns, to turn onto the first Business 211 left turn and drive down Main St. A BIG attractive, inviting sign to quaint, historic MAIN ST with shops and restaurants. Nothing makes people curious to try Main St and most of them miss it completely.

Once Town is open straight through, the ease of everything it will be much better. The bridge work is a hassle. Living on one of the detour streets, it has not be enjoyable with all the extra traffic.

When are Hilldale subdivision streets going to be repaved, specifically the upper part of Canaan St? Too many cracks across the road.

The fairgrounds should be updated and converted to a destination in Luray. Year round farmers market or more events. Somehow, build a recreation center for our community.

Parking in my neighborhood seems to mean parking junk equipment, boats and cars on the lawn. C more side walks would be nice

As a former business owner in Luray and as some one who has considered opening a business again in the near future it won't be in Luray. There is a major lack of support from the community for local business because there is a major lack of money in this community.

An indoor playground/facility for toddlers is greatly needed!

So much more can be done for us. We could have a bigger community

Always up for new options

Have seen lots of blocked sidewalks. Hanging store flags over sidewalks blocking walking without dodging them.

Ease of driving is thrown off with bridge construction- prior and hopefully after it will be at ease again

Bring in more stuff for the people that live here.

Light up the greenway at night, it's so scary

The town needs more events for locals and tourists. We need more middle class employers and industries. There isn't enough parking available for businesses and there are too many

The town offers so many great and diverse opportunities for entertainment and ways to get involved - nice work! I feel it's up to the citizens to take advantage and participate and a lot of times, that definitely doesn't happen. I'm not sure what it would take to motivate people to get more involved, but I really appreciate everything the town is doing! We've got some really great and interesting small businesses in town, hope that we can get even more and that locals continue to support them. A lot of people do mention the inconsistent business hours that some of the businesses have as a reason they don't support them so maybe suggesting more consistent business hours would help. So many of the local businesses do an excellent job with upkeep and providing a lovely and welcoming appearance but there are also a number of businesses, right in town that need to improve. Also, a number of the apartment buildings on Main Street could use improvements. With the ones that aren't doing a great job it's because there's just a lot of junk in view, from the sidewalk. That makes our town look bad. Also, a number of the unoccupied store fronts look very dirty and junky and have stairwells filled with litter and trash which really turns people off - locals and tourists alike. One positive is the landscaping and seasonal decorations that the town does on Main Street and in the parks is really well done and kept up. Thanks for that!

### Safety in Luray

	Very Safe	Safe	Not Safe	No Opinion	Positive Percent
My Neighborhood - Day	100	64	3	14	98%
My Neighborhood - Night	75	82	10	13	94%
Ralph Dean Park	41	93	14	33	91%
Lake Arrowhead	44	92	10	36	93%
Pocket Parks	33	69	6	67	94%
Greenway	67	94	10	11	94%
Downtown - Day	105	75	0	2	100%
Downtown - Night	61	100	8	12	95%

### Comments

Need more attention to drug usage in the town/county.

As a parent of a child who plays numerous sports. We are at the Ralph Dean Park a lot during the summer. There have been many instances of suspicious vehicles in the parking lots. So times there is one vehicle just sitting there for hours with numerous other vehicles stopping by for a second and leaving. Could it be drug related?? Most of the time town cops just make a big circle around the perimeter and go on. Maybe if they got out and walked around they would see more. You know your town is safe when you see women walking in town alone at night. I keep hearing about drug problems but I thankfully never see it. Maybe I just don't hang out with the wrong crowds!

Law enforcement great good job.

Drugs are horrible!

I think significant improvements have been made within the last few years. We have always had a high number of law enforcement but now they seem very community oriented. Hats off to Bow Cook and his colleagues

I know you guys are working on the meth/drug issue and thank you for that

there is no crime or public safety issues in Luray...none..but enough police officers (county, town, state) to patrol a community 3x it's size...welcome to the south..LOL

It's OK but there should be ordinances about multiple unrelated people living in single family dwellings and pretty much using them as boarding houses.

I feel sidewalks would help with the safety concerns I have as I have on several occasions seen kids walking to or from school in the boomfield area East south east of the school  
 Better lighting on parts of the greenway.  
 Visibility of law enforcement would nice to see in neighborhoods  
 Visibility of law enforcement is needed  
 My only safety concerns are the speed people drive around the post office and the need for crosswalks and signs in that area.  
 I feel safe because of my ability to take care of myself not necessarily the response of law enforcement in the area.  
 We have a lot of strange people that randomly cut through our property. It is unnerving to look into my back yard to see someone I do not know trespass and cut through my yard. We cannot afford to fence the property.  
 Main Street is decent. The Budget Inn hotel has horrible parking conditions in the back. Constant issues with trash and clothing betting thrown out in road. Road is often blocked with people standing around. Very scary location after dark.  
 Questionable people on library property near park across the street  
 If you are at the imagination station near sunset you can literally see the transition from kids at play to highschool drop out. It's bad!  
 So many guns.... I feel like the next Civil War will start here and people like me will be the enemy and slaughtered by all of the gun owners.  
 I come from tje city so I feel safe but I dont go to the park, greenway or Lake Arrowheaf at night so no opinion...  
 Neighborhood is dark at night - are light bulbs not bright enough?  
 Drug eradication.  
 Overall the Greenway is safe, but I am a female who sometimes walks alone and have been harassed a few times.  
 I would like to see more of a police presence out at Lake Arrowhead.  
 We have always felt safe in our neighborhood and all over town.  
 Seems to be the best way possible  
 Our little hometown is so lacking in dining options & recreational activities, (I.e., no pool in luray, bowling, adult Bball, tennis, etc)

**My Home Luray!**

	Great	Meets My Expectations	Needs Attention	No Opinion	Positive Percent
Overall a a place to call home	82	71	22	6	87%
Shopping Opportunities	9	59	110	0	38%
Entertainment Opportunities	12	67	98	1	45%
<b>Job Opportunities</b>	<b>3</b>	<b>24</b>	<b>143</b>	<b>10</b>	<b>16%</b>
Availabiliy of Housing	13	76	68	23	57%
Arts & Culture Opportunities	36	96	39	9	77%
Recreational Opportunities	46	82	48	4	73%
Availability of Healthcare	20	94	60	7	66%
Educational Opportunities	16	98	61	6	65%
Place to Raise Children	61	78	31	13	82%
Place to Live	76	81	23	3	87%
Place to Work	20	59	93	9	46%
Place to Retire	65	77	30	11	83%

Comments

too many drugs

There is nothing here for the youth. No jobs, no entertainment, nothing to keep them occupied other than drugs. The buildings on Main Street get worse the further you head towards LHS. It feels like this town is falling apart.

Area could use an urgent care facility. I found out recently that Page Memorial does this from 6pm-midnight at least, something I didn't know for years. That needs to be publicized more IMO. Also when looking for a primary care physician we couldn't find one taking new patients, so we ended up getting one in Front Royal. A bit of a drive to go to the doctors :( I would like to see more opportunities for professional white collar workers and training for these jobs.

Luray has nothing to offer. Fair is boring no good rides for kids. All kid stuff should be together away from adult stuff. Adding new rides food and more places to buy tickets way too long of a line. No community center for kids of all ages. Nothing for toddlers pre-k kids like soccer or baseball etc..... Town looks dingy

Gosh, we moved to Luray from PWC to get away from traffic, growth and people. Love living in Luray and worry about keeping the balance of little traffic, few people with having more shopping opportunities (wegmans) and culture. Good luck! I'll stay posted.

Affordable housing is still a big issue. Good, living-wage, jobs are still an issue. Lack of public transportation that is reliable and affordable and goes into the county areas is a big issue for people of all ages.

Town needs to let volunteers know that they are appreciated more

Clinic needs to be like front royals saint Luke's. They also have a dentist charge is 20 dollars for all tooth care in one day. Clinic is open 5 days a week plus nights

An indoor pool would be great!

If you would like to discuss any of this, feel free to call \_\_\_\_\_ I'm not one to complain without helping find a solution, happy to offer whatever I can.

the town government's responsibility is to simply create an environment where businesses can thrive and I believe Luray does a fine job of that...

Again, it's OK but could be so much more.

Entertainment persons under legal drinking age

Jobs. Jobs. Jobs. Need to do more to focus on jobs in Luray. Jobs drive everything else.

I would like the county to have more employment opportunities for the citizens. When we do have employment this encourages transit citizens and not long term citizens who contribute to the economy.

Employment is needed for the citizens of Page County. What is the short term and long term goals for acquiring more employment. We need tax base to fund our education system which will bring more positive growth to the town. In result, less drug issues.

I believe the town has great potential to grow in new and exciting ways. The last few years have left me hopeful that I can stay here and continue run my business.

We need quality housing options for 55+ Single level villa home community associated with step up assisted living into nursing home if needed. Our current nursing home care situation is not good.

We are in need of jobs and we need and we also need a chain. Re aura the like applebees ,, I miss kfc

The county has provided incentives for educators to leave, and none to stay long term. I used to teach here. 47% of the staff I taught with has had to go to other counties to teach. Most of us still live in the same location we died when we taught here. We just had to leave Page so we could pay our taxes and bills. Most of my former students have left the county or find employment. We lose the best and brightest.

Luray will never have big factories or trades, due to our size. But we could greatly grow and take advantage of our tourism. We are the cabin capital, but our area has so much more to offer. Most of our visitors know about the main attractions, but some of the small stores and events get overlooked. The flyers you make with monthly events are great. It would be nice to have a large billboard or sign along main street to display this info better. The Luray fire dept has an excellent example of a good sign.

I think more could be done with the elementary school to attract younger families into town. ie. Playground improvement, community outreach, etc.

Need a better hospital for me to feel comfortable retiring here. You did not mention restaurants. Definitely a category. I brought my own job with me, otherwise I would not be able to live here. We really need an indoor rec ctr with pool for cold months especially and year round.

Some house prices are way too expensive for what you get - are we marketing to retirees from outside the area or current residents?

This is a great town and I also see the potential for growth within the community.

can develop our citizens for specific industries, and use that to attract those businesses.

LDI is doing a great job right now.

more apartment for rent

Finish the Greenway. Hiking/biking paths s part of a big developments.

A place that offers community programs for adults and kids alike. A place for indoor basketball, soccer, volleyball, a batting cage. A place to hold tournaments. This type of facility is desperately needed in our town.

Salaries for law enforcement needs to be increased

I checked off driving was great as it will be after the bridge completion. Just please don't let the county install solar industrial sites in page county. Let the town be an active voice to discourage this !

There is a need for shelter for those who are homeless.

So much more we need. How about diversity of food. No more pasta. Maybe Indian or Thai. And how about more rec activities for the kids and adults. Are we LGBT friendly or do we push them away? We need more culture here

Nothing to say

Does the Town approve employees violating state law and Town ordinances? I see EVERY time that I drive through town, employees NOT wearing seatbelts. This is a state law and in the Town's employee guidelines. I've addressed this issue with town officials and council members. They responded with vague reasons why it's done but it is still against the law. The former agency I worked for enforced this by suspension for several days and fines.

Shopping and jobs are a bit "rough", but I dont mind driving to go shopping and hubby works out of town anyways 🙄

I love the small town, not much feel

I can see it just getting better and better, so glad I moved here!

We need more than Walmart for shopping in this town.

Hoping that Audre King's West Luray Rec Center will provide a place for kids and the elderly to hang out and socialize. Need more AP/DE class opportunities to compete with NoVa kids. Virtual Virginia is great but internet access from home can be an issue in that regard. Great job on curb appeal in town, flowers, flags, etc. Makes a big difference! If we got a Panera I would personally keep it in business :)

Force property owners to maintain their buildings, especially on main street, or find a way to get them to sell. Maybe a tax on unoccupied properties would help. Encourage them to sell or rent so a new generation of merchants can help grow this town. Promote events and tourism. Draw in new industries like technology, provide employment opportunities with a living wage. Support and seek out lower income housing and help citizens with first time homeownership. Help people with insurance and medical costs. Promote the arts and events that can increase tourism.

### Survey Responder Relationship

Live Here	171
Work Here	67
Own a Business Here	35
Just Visiting	5
Love Luray	59



# 2019 LURAY COMMUNITY SURVEY



The Town of Luray is committed to providing the highest level of service to our citizens, businesses, and visitors. To help us improve, please take some time to complete this survey and offer us ideas on areas where we need to improve or opportunities where we could expand our services.

Thank you for helping use #LOVELURAY!

## COMMUNICATION

We strive to provide you with current information about our community. Please let us know how often you use these sources of information:

	Always	Frequently	Sometimes	Never
Town Website (townofluray.com)				
Facebook Page (facebook.com/townofluray)				
Instagram (townofluray)				
Linkedin (Town of Luray, Virginia)				
Utility Bill Inserts				
Contact Town Offices Directly				
Page News & Courier				
Talk with Neighbors				

Please let us if there are other communication sources that we should investigate:

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## TOWN SERVICE PROVISION

Please let us know how you feel we are meeting your service needs in the following areas:

	Great	Meet My Expectations	Below My Expectations	No Opinion
Road Maintenance				
Parks & Recreations				
Water & Sewer Utility Service				
Garbage (Trash & Recycling) Collection				
Utility Billing & Tax Collection				
Police/Public Safety				
Code Enforcement				
Overall Town Appearance				

Please provide additional comments:

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## TOWN ENVIRONMENT

Please let us know your thoughts about the following areas and issues in Town:

	Great	Meet My Expectations	Below My Expectations	No Opinion
Ease of Driving				
Ease of Walking				
Ease of Biking				
Parking in My Neighborhood				
Parking in Downtown				
Town's Visual Attractiveness				
Quality of Life in Town				
Town Growth Management and Planning				
Support of Local Business				
Listening to Residents				
Informing Residents				
Access to Government Officials				
Park Enjoyment				
Greenway Enjoyment				
Community Events				

Please provide additional comments:

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## SAFETY IN LURAY

Please let us know how safe you feel in each of the following areas in Luray:

	Very Safe	Safe	Not Safe	No Opinion
My Neighborhood During the Day				
My Neighborhood At Night				
Ralph Dean Park				
Lake Arrowhead				
Pocket Parks				
Greenway				
Downtown During the Day				
Downtown at Night				

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Please provide additional comments:

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## MY HOME LURAY!

Please rate Luray as a community on each of the following items:

	Great	Meet My Expectations	Needs Attention	No Opinion
Overall, as a place to call my home				
Shopping Opportunities				
Entertainment Opportunities				
Availability of Job Opportunities				
Availability of Housing				
Arts & Culture Opportunities				
Recreational Opportunities				
Availability of Healthcare				
Availability of Educational Opportunities				
A Place to Raise Children				
A Place to Live				
A Place to Work				
A Place to Retire				

Please provide any final thoughts and comments:

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Please let us know how you're related to Luray

Own a Business

Live Here

Work Here

Here

Just Visiting

Love Luray

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Thanks for participating in our survey. We appreciate your interest in making Luray a better community!