

Department of Police  
Town of Luray, Virginia  
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**Town of Luray, Virginia**

The Department of Police, Town of Luray, Virginia hereby recognizes that:

- Within the corporate limits of the Town are citizens age 65 or older, some with health issues, some which live alone or have no relatives living nearby to assist them or some which have no living relatives at all.
- These “Citizens”, therefore, may have from time to time special needs.
- The Town of Luray, Department of Police wishes to assist these “Citizens”, whenever possible and to the best of its abilities.
- The Department of Police, Town of Luray, wishes to establish a program to better identify and assist these “Citizens”, and therefore has created the following:

## Senior Citizens Call Care Program

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***What the PROGRAM will do for approved participants and what the program will not do for approved participants.***

- **The Police Clerical /Dispatcher (Day Shift 8:30am-4:30pm), shall call all approved Program participants as approved by application.**
- **The Clerical/Dispatcher shall make these calls and determine the welfare of each participant, which is the purpose of the Program.**

If the Clerical/Dispatcher does not get an answer by phone, at the time of approved call, a uniformed Officer will be sent to the participant’s residence for further investigation of welfare.

- **The Department of Police cannot provide transportation to medical appointments, dental appointments or any transportation at all unless an emergency should exist. The Department of Police cannot pick up medicines or groceries, but will try to the best of its abilities to assist the participant in finding someone who can assist them.**
- **If the program participant needs emergency care, the Clerical/Dispatcher shall call for Rescue personnel at the E911 Center.**
- **The Department of Police cannot pay for personal items for participants.**
- ***Basically the Program is to make “Care Calls” to participants.***



Christmas Baskets Are Prepared by Department Personnel



Senior Citizens Call Care Christmas Baskets 2004